## Program logic



Impact domain	Focus of effort	We take action as we
Fairer communities	We understand our communities	<ul> <li>Engage with our communities to understand their challenges and priorities</li> <li>Critically reflect on trends and develop research-based solutions</li> <li>Optimise communication systems to ensure responsiveness and inclusion</li> <li>Reduce geographic inequality by matching services to needs</li> </ul>
People- centred, rights-based support	We ensure rights are known and exercised	<ul> <li>Enhance individual agency by growing legal capability</li> <li>Deliver high quality, targeted, place-based services</li> <li>Therapeutically work with our clients to address all legal concerns</li> <li>Intervene early to prevent and reduce legal problems</li> </ul>
Positive, systemic change	We are a trusted voice for change	<ul> <li>Lead and contribute to advocacy for systemic solutions to regional problems</li> <li>Measure and tell the story of our impact</li> <li>Amplify client and community voice</li> <li>Provide evidence-based advice on social issues impacting regional communities</li> </ul>
Strong & sustainable ARC Justice	We develop our team and lead a sustainable organisation	<ul> <li>Support and grow our people</li> <li>Convey value to current and potential funders</li> <li>Continually enhance quality, compliance and risk mitigation</li> <li>Lead best practice corporate, environmental and social</li> </ul>

responsibility

## Outcomes

- 1. Prioritise local solutions specific to community needs
- 2. Increased inclusiveness and geographical reach of our services
- 3. Community members demonstrate increased legal understanding and capability to address or prevent legal problems
- 4. Services are accessible
- 5. Increasing access to holistic services
- 6. Trusted and authoritative voice on regional social issues, influencing better justice outcomes
- 7. Amplifying client and community voice
- 8. Expert and engaged team making a realworld difference
- 9. Sustainable, reliable, effective and responsible organisation